



Aspen Pharmacare Holdings Limited

Reg Office: Building 8, Healthcare Park, Woodlands Drive, Woodmead
PO Box 1587, Gallo Manor 2052 Registration Number 1985/002935/06
Tel +27 11 2396100 Fax +27 11 2396111 www.aspenpharma.com

Group HQ: Aspen Place, 9 Rydall Vale Park, Douglas Saunders Drive,
La Lucia Ridge, Durban, South Africa PO Box 25125, Gateway, 4321
Tel +27 31 580 8600 Fax +27 31 580 8640

23 March 2023

FRAUD AND ETHICS HOTLINE - ASPEN PHARMACARE HOLDINGS LIMITED

Dear Valued Customer / Supplier / Service Provider,

Background

Aspen Pharmacare Holdings Limited (“**Aspen**”) and its subsidiaries (“**the Aspen Group**”) are committed to conducting business in an ethical and honest manner - this protects the name and reputation of the Aspen Group and the communities in which we operate.

In pursuit of this business imperative, Aspen offers a service for all stakeholders to anonymously report any unethical behaviour in relation to Aspen. The service is operated independently of Aspen, ensuring that the anonymity of a person making use of the service is assured.

Aspen has extended the Tip-offs service (at no cost to you) to allow external stakeholders the opportunity to report any suspected unethical behaviour on the part of an Aspen employee or anyone related to Aspen’s business, e.g. acts of bribery or corruption, fraud, anti-competitive behaviour, etc.

How the service works

Callers may elect to remain anonymous or tell the Deloitte Tip-offs Anonymous agents who they are. The caller’s identity will not be revealed unless they choose to have their identity known to Aspen. Information gathered in this way is analysed and forwarded to the Aspen Group Ethics Committee (independent of Aspen’s operations), which will then decide on the course of action to be followed.

The Deloitte Tip-offs Anonymous hotline operates 24 hours a day and trained operators will ask callers specific questions to ensure understanding and clarity. The Freecall telephone numbers are available [here](#).

Tip-offs can also be submitted in writing to the following addresses or website:

Email address: aspenpharma@tip-offs.com

Website: www.tip-offs.com

Postal: Tip-offs Anonymous, PO Box 774, Umhlanga Rocks, 4320, Republic of South Africa

As part of our continued awareness programmes, we would like everyone associated with Aspen to be made aware of this initiative and take a stand against unethical behaviour and as such we request that you pass this information on to your employees.

Thank you for your continued business support.

Yours sincerely,

REGINALD HAMAN

Group Chief Corporate Services Officer

Directors KD Dlamini* (Chairman) MG Attridge L De Beer* BJ Kruger*
CN Mortimer* TM Mkhwanazi* B Ngonyama* DS Redfern* SB Saad
SV Zilwa*

Interim Company Secretary RT Haman

*Non-Executive